

# TERMS AND CONDITIONS OF USE

## Introduction

These terms and conditions apply between you, the User of this Website (including any sub-domains, unless expressly excluded by their own terms and conditions), and Hytex Holdings Limited, the owner and operator of this Website. Please read these terms and conditions carefully, as they affect your legal rights. Your agreement to comply with and be bound by these terms and conditions is deemed to occur upon your first use of the Website. If you do not agree to be bound by these terms and conditions, you should stop using the Website immediately.

In these terms and conditions, **User** or **Users** means any third party that accesses the Website and is not either (i) employed by Hytex Holdings Limited and acting in the course of their employment or (ii) engaged as a consultant or otherwise providing services to Hytex Holdings Limited and accessing the Website in connection with the provision of such services.

You must be at least 18 years of age to use this Website. By using the Website and agreeing to these terms and conditions, you represent and warrant that you are at least 18 years of age.

## Intellectual property and acceptable use

1. All Content included on the Website, unless uploaded by Users, is the property of Hytex Holdings Limited, our affiliates or other relevant third parties. In these terms and conditions, Content means any text, graphics, images, audio, video, software, data compilations, page layout, underlying code and software and any other form of information capable of being stored in a computer that appears on or forms part of this Website, including any such content uploaded by Users. By continuing to use the Website you acknowledge that such Content is protected by copyright, trademarks, database rights and other intellectual property rights. Nothing on this site shall be construed as granting, by implication, estoppel, or otherwise, any license or right to use any trademark, logo or service mark displayed on the site without the owner's prior written permission
2. You may, for your own personal, non-commercial use only, do the following:
  - a. retrieve, display and view the Content on a computer screen
3. You must not otherwise reproduce, modify, copy, distribute or use for commercial purposes any Content without the written permission of Hytex Holdings Limited.
4. You acknowledge that you are responsible for any Content you may submit via the Website, including the legality, reliability, appropriateness, originality and copyright of any such Content. You may not upload to, distribute or otherwise publish through the Website any Content that (i) is confidential, proprietary, false, fraudulent, libellous, defamatory, obscene, threatening, invasive of privacy or publicity rights, infringing on intellectual property rights, abusive, illegal or otherwise objectionable; (ii) may constitute or encourage a criminal offence, violate the rights of any party or otherwise give rise to liability or violate any law; or (iii) may contain software viruses, political campaigning, chain letters, mass mailings, or any form of "spam." You may not use a false email address or other identifying information, impersonate any person or entity or otherwise mislead as to the origin of any content. You may not upload commercial content onto the Website.
5. You represent and warrant that you own or otherwise control all the rights to the Content you post; that the Content is accurate; that use of the Content you supply does not violate any provision of these terms

and conditions and will not cause injury to any person; and that you will indemnify Hytex Holdings Limited for all claims resulting from Content you supply.

## **Prohibited use**

6. You may not use the Website for any of the following purposes:
  - a. in any way which causes, or may cause, damage to the Website or interferes with any other person's use or enjoyment of the Website;
  - b. in any way which is harmful, unlawful, illegal, abusive, harassing, threatening or otherwise objectionable or in breach of any applicable law, regulation, governmental order;
  - c. making, transmitting or storing electronic copies of Content protected by copyright without the permission of the owner.

## **Registration**

7. You must ensure that the details provided by you on registration or at any time are correct and complete.
8. You must inform us immediately of any changes to the information that you provide when registering by updating your personal details to ensure we can communicate with you effectively.
9. We may suspend or cancel your registration with immediate effect for any reasonable purposes or if you breach these terms and conditions.
10. You may cancel your registration at any time by informing us in writing to the address at the end of these terms and conditions. If you do so, you must immediately stop using the Website. Cancellation or suspension of your registration does not affect any statutory rights.

## **Password and security**

11. When you register on this Website, you will be asked to create a password, which you should keep confidential and not disclose or share with anyone.
12. If we have reason to believe that there is or is likely to be any misuse of the Website or breach of security, we may require you to change your password or suspend your account.

## **Links to other websites**

13. This Website may contain links to other sites. Unless expressly stated, these sites are not under the control of Hytex Holdings Limited or that of our affiliates.
14. We assume no responsibility for the content of such Websites and disclaim liability for any and all forms of loss or damage arising out of the use of them.
15. The inclusion of a link to another site on this Website does not imply any endorsement of the sites themselves or of those in control of them.

## Privacy Policy

16. Use of the Website is also governed by our Privacy Policy, which is incorporated into these terms and conditions by this reference. To view the Privacy Policy, please click on the following: <https://deluxedev.co/privacy-policy/>.

## Availability of the Website and disclaimers

17. Any online facilities, tools, services or information that Hytex Holdings Limited makes available through the Website (the **Service**) is provided "as is" and on an "as available" basis. We give no warranty that the Service will be free of defects and/or faults. To the maximum extent permitted by the law, we provide no warranties (express or implied) of fitness for a particular purpose, accuracy of information, compatibility and satisfactory quality. Hytex Holdings Limited is under no obligation to update information on the Website.
18. Whilst Hytex Holdings Limited uses reasonable endeavours to ensure that the Website is secure and free of errors, viruses and other malware, we give no warranty or guaranty in that regard and all Users take responsibility for their own security, that of their personal details and their computers.
19. Hytex Holdings Limited accepts no liability for any disruption or non-availability of the Website.
20. Hytex Holdings Limited reserves the right to alter, suspend or discontinue any part (or the whole of) the Website including, but not limited to, any products and/or services available. These terms and conditions shall continue to apply to any modified version of the Website unless it is expressly stated otherwise.

## Limitation of liability

21. Nothing in these terms and conditions will: (a) limit or exclude our or your liability for death or personal injury resulting from our or your negligence, as applicable; (b) limit or exclude our or your liability for fraud or fraudulent misrepresentation; or (c) limit or exclude any of our or your liabilities in any way that is not permitted under applicable law.
22. We will not be liable to you in respect of any losses arising out of events beyond our reasonable control.
23. To the maximum extent permitted by law, Hytex Holdings Limited accepts no liability for any of the following:
  - a. any business losses, such as loss of profits, income, revenue, anticipated savings, business, contracts, goodwill or commercial opportunities;
  - b. loss or corruption of any data, database or software;
  - c. any special, indirect or consequential loss or damage.

## General

24. You may not transfer any of your rights under these terms and conditions to any other person. We may transfer our rights under these terms and conditions where we reasonably believe your rights will not be affected.

25. These terms and conditions may be varied by us from time to time. Such revised terms will apply to the Website from the date of publication. Users should check the terms and conditions regularly to ensure familiarity with the then current version.
26. These terms and conditions together with the Privacy Policy contain the whole agreement between the parties relating to its subject matter and supersede all prior discussions, arrangements or agreements that might have taken place in relation to the terms and conditions.
27. The Contracts (Rights of Third Parties) Act 1999 shall not apply to these terms and conditions and no third party will have any right to enforce or rely on any provision of these terms and conditions.
28. If any court or competent authority finds that any provision of these terms and conditions (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision will, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of these terms and conditions will not be affected.
29. Unless otherwise agreed, no delay, act or omission by a party in exercising any right or remedy will be deemed a waiver of that, or any other, right or remedy.
30. This Agreement shall be governed by and interpreted according to the law of England and Wales and all disputes arising under the Agreement (including non-contractual disputes or claims) shall be subject to the exclusive jurisdiction of the English and Welsh courts.

## **Refunds**

31. The only time we can and will offer a full refund is if we either do not meet the project deadline (BST time zone) or at least 50% of the requirements are not met. We can offer a partial refund if not all requirements are meant. Whilst we offer free revisions, we cannot offer refunds for every occasion due to the labour costs. Work is usually started the same day as we receive the payment.

## **Disputes and Chargebacks**

32. We do not tolerate any sort of charge-backs or disputes, including PayPal disputes. Thus, we reserve the right to suspend and/or terminate your services without notice, should you file any kind of financial dispute against us. We also reserve the right to close your account without any notice. We advise all customers to contact us directly to settle any issues.
33. We reserve the right to terminate any applicable contracts in the case of any kind of financial or nonfinancial disputes and / or charge backs. A compensation fee of £250 GBP will also be charged in the case of such fraudulent activity. We advise all customers to contact us directly to settle any issues.

## **Debt Collection**

34. We reserve the right to pass your case onto a third-party debt collection agency, should we deem this necessary. We may do this if you haven't paid an owed balance to us or if you have charge-backed or disputed a transaction. We may pass some or all of your personal information to the debt collection agency of our choice, as required. We may also pass your case onto any courts, as deemed appropriate.

## **Late Payments**

35. Any service that is not paid in full by the end of the first day of the billing due date will be given a 24 hour grace period. If the payment is not made within the 24 hour grace period, Deluxe Development reserves the right to suspend and/or terminate any work being carried out and we also reserve the right to pass this case onto any debt collection companies / agencies. Any applicable late payment fees may also be charged to the customer.

## **Website Hosting**

36. If you purchase website hosting through Deluxe Development, you agree to the Silky Servers privacy policy, as well as the terms and conditions. The privacy policy can be found at <https://silkyservers.com/privacy-policy/> and the terms and conditions can be found at <https://silkyservers.com/terms-and-conditions/>.

## **Hytex Holdings Limited details**

37. Hytex Holdings Limited is a company incorporated in England and Wales with registered number 11239458 whose registered address is 7 Bell Yard, London, WC2A 2JR and it operates the Website <https://deluxedev.co/>. The registered VAT number is GB321694801. You can contact Hytex Holdings Limited by email on [support@deluxedev.co](mailto:support@deluxedev.co).

## **Attribution**

38. These terms and conditions were created using a document from [Rocket Lawyer](https://www.rocketlawyer.co.uk) (<https://www.rocketlawyer.co.uk>).